

Rules for behavior and hygiene requirements for a safe stay at the seminar

We take care of your health and well-being within the scope of our possibilities and, conversely, we need your support in order to successfully implement our concept. We would be happy to help you implement your individual company agreement!

General measures:

- Please keep your distance!
- Continue to refrain from shaking hands and hugs.
- Wash your hands several times a day with soap and water for at least 30 seconds and use hand disinfection.
- Pay your bill contactlessly and have the consumptions booked to your room during your stay.
- Sneeze or cough into the crook of your arm or into a handkerchief.
- We recommend that you continue to use the elevator cabs only alone or with other people traveling with you.

General protective measures in the Schneeberghof:

- A plexiglass protective wall was installed at the reception.
- The hotel recommends wearing an FFP2 mask in general areas of the house!
- We continue to provide hand disinfection at several stations throughout the hotel.
- All sanitary facilities are cleaned, disinfected and checked several times daily.
- All areas, especially the hotel rooms, are cleaned with special cleaning agents. Particular attention is paid to cleaning surfaces in the bathroom, toilet, bedside tables as well as the remote control of the TV set and the light switch. The laundry is also professionally washed according to the latest standards. Cleaning plans that we have drawn up with our cleaning partner apply to the entire house.
- Room folders, bedspreads and decorative pillows have been removed from the rooms.
- We kindly ask you to actively use the signs "Do not disturb" or "Please clean up" at the room doors. This allows our chambermaids to enter and clean your room without disturbing you.
- Our hotel employees regularly provide their evidence in accordance with the currently applicable legal requirements of the federal government. In addition, all vaccinated employees are obliged to submit a PCR test result once a week.

Special protective measures ...

... for the seminar area:

- The number of participants must be specified correctly in advance. Day guests are also to be announced.
- Event rooms are regularly ventilated, which is ensured by speakers and trainers during the event. This is done by hotel staff before and after the event.
- Trainers and speakers are asked to ensure compliance with the currently applicable rules and actively point this out to participants.

- Break times are agreed in advance between the organizer and the hotel.
- The documentation of the contact details of all participants takes place via entry in a list and our hotel software. Day guests must first register by name and with contact details at the reception before they can participate in a conference / event and must always present a 2G certificate. The data is stored on the basis of the requirements of the GDPR

... for the restaurant:

- We ask you to continue to consume all food while sitting at the table.
- A station for hand disinfection is always right next to each buffet.
- There is a one-way system at the buffet in the restaurant, which is clearly marked.
- All measures apply to breakfast, lunch and dinner buffets!
- We use the digital guest registration of "4yourguests" for a la carte guests.

... for the wellness and spa area:

Changed opening times: **Indoor swimming pool 07.00 a.m. - 09.00 p.m.**
Saunas 2.00 p.m. - 8.00 p.m. (Mon - Fri)
9 am - 8 pm (Sat, Sun, public holidays)

- On your own responsibility, we ask you to keep an appropriate distance from people outside the household.
- You can use the fitness room as usual. Before and after using the fitness equipment, it must be thoroughly disinfected by the user as before.
- Disinfection stations are also available in the wellness and spa area, which should be used for hand disinfection, but also disinfection wipes for self-disinfection of loungers or devices.
- You can use our massage offers as usual, while observing all hygiene and protective measures....

You can help us:

- In order to be able to implement our concept successfully, we appeal to the personal responsibility of participants and speakers / trainers.
- Upon arrival, our guests are informed about measures. Our rules of conduct can be forwarded to participants in advance.

Please be aware that despite compliance with all comprehensive protective measures, there is a residual risk for each individual. Thanks to care and personal responsibility, everyone protects themselves and other guests and hosts!

The Schneeberghof team thanks you for that!

Under this link you will find the currently applicable framework conditions for events:

<https://www.sichere-gastfreundschaft.at/messen-veranstaltungen/#lp-pom-block-1146>

As of 11/07/2021 (subject to change)