

Rules of conduct and hygiene requirements for a safe seminar stay

We take care of your health and well-being within the scope of our possibilities and, conversely, we need your support to successfully implement our concept

General measures:

- Distance rules are currently canceled. We would be happy to help you comply with your individual company agreements!
- Continue to refrain from shaking hands and hugs.
- Wash your hands several times a day with soap and water for at least 30 seconds and use hand disinfection.
- Pay your bill contactlessly and have the consumptions booked to your room during your stay.
- Sneeze or cough into the crook of your arm or into a handkerchief.
- We recommend that you continue to use the elevator alone or with other people traveling with you.

General protective measures in the Schneeberghof:

- A plexiglass protective wall was installed at the reception.
- It is currently not mandatory to wear a face mask.
- We continue to provide hand disinfection at several stations throughout the hotel.
- All sanitary facilities are cleaned and disinfected several times a day, it is checked by the cleaning staff and this is documented with a signature.
- All areas, especially the hotel rooms, are cleaned with special cleaning agents. Particular attention is paid to cleaning surfaces in the bathroom, toilet, bedside tables as well as the remote control of the TV set and the light switch.
- The laundry is also professionally washed according to the latest standards. Cleaning plans that we have drawn up with our cleaning partner apply to the entire house.
- Room folders, bedspreads and decorative pillows have been removed from the rooms.
- We kindly ask you to actively use the signs "Do not disturb" or "Please clean up" at the room doors. This allows our chambermaids to enter and clean your room without disturbing you.
- Our hotel employees continue to undergo weekly Corona PCR tests and have been instructed in terms of safety and hygiene measures. Many of them are also already vaccinated and must regularly bring evidence of a low epidemiological risk, which is monitored.

Special protective measures ...

... for the seminar area:

- The number of participants must be specified correctly in advance. Day guests are also to be announced.
- Event rooms are regularly ventilated, which is ensured by speakers and trainers during the event. This is done by hotel staff before and after the event.
- Trainers and speakers are asked to ensure compliance with the currently applicable rules and to actively point this out to participants.

- Break times are agreed in advance between the organizer and the hotel. The break zones of different groups are spatially separated as far as possible.
- The documentation of the contact details of all participants takes place via entry in a list and our hotel software. Day guests must first register at reception by name and with their contact details before they can take part in a conference / event and must always present a 3G certificate. The data is stored on the basis of the requirements of the DSGVO

... for the restaurant:

- We ask you to continue to consume all food while sitting at the table.
- A station for hand disinfection is always right next to each buffet.
- There is a one-way system at the buffet in the restaurant, which is clearly marked.
- All measures apply to breakfast, lunch and dinner buffets!
- We use the digital guest registration of "4yourguests" for à la carte guest

... for the wellness and spa area:

- Changed opening times:
Indoor swimming pool 07.00 a.m. - 09.00 p.m.
Saunas 02.00 p.m. - 08.00 p.m. (Mon - Fri)
09.00 a.m. – 08.00 p.m. (Sat, Sun, public holidays)
- Restrictions on distances or people per square meter have been removed.
- On your own responsibility, we ask you to keep an appropriate distance from people outside the household.
- You can use the fitness room as usual. Before and after using the fitness equipment, the user has to disinfect them thoroughly as before.
- Disinfection stations are also available in the wellness and spa area, which should be used for hand disinfection, but also disinfection wipes for self-disinfection of loungers or devices.

You can help us:

- In order to be able to implement our concept successfully, we appeal to the personal responsibility of participants and speakers / trainers.
- Upon arrival, our guests will be informed about measures. Our prevention concept can be forwarded to participants in advance.

Please be aware that despite compliance with all comprehensive protective measures, there is a residual risk for each individual. Thanks to care and personal responsibility, everyone protects themselves and other guests and hosts!

The Schneeberghof team thanks you for that!

Under this link you will find the currently applicable framework conditions for events:
<https://www.sichere-gastfreundschaft.at/messen-veranstaltungen/#lp-pom-block-1146>