

COVID-19 PREVENTION CONCEPT

Seminar area

We take care of your health and well-being within the scope of our possibilities and, conversely, we need your support to successfully implement our concept.

General measures:

- Maintain a distance of at least 1 meter from other people, except for people from the same household or fellow travelers in the same residential unit.
- Continue to refrain from shaking hands and hugs.
- Wash your hands several times a day with soap and water for at least 30 seconds and use hand disinfection.
- Pay your bill contactlessly and have the consumptions booked to your room during your stay.
- Sneeze or cough into the crook of your arm or into a handkerchief.
- You should only use elevator cabins alone or with other people traveling with you.

General protective measures in the Schneeberghof:

- A plexiglass protective wall was installed at the reception.
- It is mandatory to wear mouth and nose protection when entering the generally accessible areas in closed rooms.
- Several stations are available for hand disinfection in the entrance area, in the hotel lobby, in the seminar and wellness areas.
- All sanitary facilities are cleaned and disinfected several times a day. It is checked by the cleaning staff and this is documented with a signature.
- All areas, especially the hotel rooms, are cleaned with special cleaning agents. Particular attention is paid to cleaning surfaces in the bathroom, toilet, bedside tables as well as the remote control of the TV set and the light switch.
- Room folders, bedspreads and throw pillows have been removed from the rooms.
- The hotel employees undergo weekly Corona PCR tests and have been instructed in terms of safety and hygiene measures.
- Mouth and nose protection can be purchased at reception. Disposable masks can be issued if required.
- We kindly ask you to actively use the signs "Please do not disturb" or "Please clean up" at the room doors. This allows our chambermaids to enter and clean your room without disturbing you.

Special protective measures:

... for the seminar area:

- The number of participants must be specified correctly in advance. A spontaneous increase without consulting the hotel is not possible! Day guests are also to be announced.
- The minimum distance between the participants in the seminar rooms is maintained through appropriate seating.
- In principle, there is no obligation to wear MN protection in the seminar room.
- If you change from one room to another (e.g. for group work), you must wear MN protection on the way there.
- Seats once taken should not be changed during the event.
- Event rooms are regularly ventilated, which is ensured by speakers and trainers during the event. This is done by hotel staff before and after the event.
- Trainers and speakers are asked to ensure compliance with these basic rules and to actively point them out to participants.
- Break times are agreed in advance between the organizer and the hotel. The break zones of different groups are spatially separated so that there is no coincide during the breaks.
- The meals must be taken seated at tables and at a distance from the buffet. The hotel provides the opportunity to sit down.
- The documentation of the contact details of all participants takes place via entry in a list and our hotel software. Day guests must first register at reception by name and with their contact details before they can take part in a conference / event. The data are stored based on the requirements of the DSGVO.

... for the restaurant:

- The tables in the restaurant are arranged with sufficient distance and each guest / group is assigned a table for their stay by the service staff.
- All meals may only be consumed while sitting at the table.
- A station for hand disinfection is located directly next to each buffet.
- There is a one-way system at the buffet in the restaurant, which is clearly marked.
- All measures apply to breakfast, lunch and dinner buffets!
- The table linen is changed after each use.

... for the wellness and spa area:

- Changed opening times:
Indoor swimming pool 07.00 a.m. - 09.00 p.m.
Saunas 02.00 p.m. - 08.00 p.m. (Mon - Fri)
09.00 a.m. – 08.00 p.m. (Sat, Sun, public holidays)
- Here, too, a distance of at least 1 m from person to person must be maintained (personal responsibility!). The loungers in the interior were reduced and set up in pairs at a distance. If a lounge is moved, make sure to keep the 1m distance to other guests.
- In the swimming pool (water treated and disinfected) we ask you to keep a distance of 1-2 m (except for short-term shortfalls). It is also marked how many people are allowed to bathe at the same time.
- The 4 saunas are in operation every day, there is a person restriction that is specified at each sauna. Infusions and swirls in the sauna cabin are not to be used. Appointments are assigned for the sauna visit, the list is available for entry in front of the respective sauna.
- You can use the fitness room as usual, but here, too, the distance rules and the specified maximum number of people must be observed. Before and after using the fitness equipment, the user has to disinfect it thoroughly as before.
- Disinfection stations are also available in the wellness and spa area.

You can help us:

- In order to be able to implement our concept successfully, we appeal to the personal responsibility of participants and speakers / trainers.
- Upon arrival, our guests will be informed about measures. Our prevention concept can be forwarded to participants in advance.

Please be aware that despite compliance with all comprehensive protective measures, there is a residual risk for each individual. Thanks to care and personal responsibility, everyone protects themselves and other guests and hosts!

The Schneeberghof team thanks you for that!

Under this link you will find the currently applicable framework conditions for events:
<https://www.sichere-gastfreundschaft.at/messen-veranstaltungen/#lp-pom-block-1146>