

Behavior and hygiene recommendations for a safe stay at the seminar

We take care of your health and well-being within the scope of our possibilities and, conversely, we need your support in order to successfully implement our concept. We would be happy to help you implement your individual company agreement!

General recommendations:

- Wearing an FFP2 mask in the common areas of the house is not mandatory but recommended.
- Please continue to keep your distance!
- Continue to refrain from shaking hands and hugging.
- Wash your hands several times a day with soap and water for at least 30 seconds and use hand sanitizer.
- Pay your bill contactless and have the consumption booked in the room during your stay.
- Sneeze or cough into the crook of your arm or into a handkerchief.
- We continue to recommend that you only use the elevator cabins alone or with people traveling with you.

General protective measures in the Schneeberghof:

- A plexiglass protective wall was installed at the reception.
- We continue to provide hand sanitizer in many locations throughout the hotel.
- All sanitary facilities are cleaned and disinfected daily and cleaned and checked several times.
- All areas, especially the hotel rooms, are cleaned with special cleaning agents. Particular attention is paid to cleaning surfaces in the bathroom, toilet, bedside tables as well as the remote control of the TV set and the light switches. The laundry is also professionally cleaned according to the latest standards. Cleaning plans that we have drawn up with our cleaning partner apply to the entire house.
- Bedspreads and decorative pillows have been removed from the rooms.
- We kindly ask you to actively use the signs "Do not disturb" or "Please clean up" at the room doors. This allows our chambermaids to enter and clean your room without disturbing you.

Special protective measures...

... for the seminar area:

- We ask for the correct number of participants in advance. Day visitors are also to be announced.
- Event rooms are regularly aired, which we ask speakers and trainers to do during the event. Before and after this is done by hotel staff.
- Trainers and speakers are asked to ensure compliance with the currently applicable rules and actively point this out to participants.
- Break times are coordinated in advance between the organizer and the hotel.
- The documentation of the contact details of all participants takes place via entry in a list and our hotel software. Day visitors must first register their name and contact details at reception before they can attend a meeting/event. The data is stored on the basis of the provisions of the GDPR.

... for the restaurant:

- We ask you to continue to consume all food and drinks while sitting at the table.
- A station for hand disinfection is always located directly next to each buffet.
- At the buffet in the restaurant there is a one-way rule, which is clearly marked.
- All measures apply to breakfast, lunch and dinner buffets

... for the Wellness & Spa area:

Changed opening times: Indoor swimming pool: 07.00 a.m. - 09.00 p.m.
 Saunas: 2 p.m. - 9 p.m. (Mon - Fri)
 9 a.m. - 9 p.m. (Sat, Sun, public holidays)

- On your own responsibility, we ask you to continue to ensure appropriate distances from people outside the household.
- You can use the fitness room as usual. Before and after using the fitness equipment, it must be extensively disinfected by the user as before.
- Disinfection stations are also available in the wellness and spa area, which should be used for hand disinfection, but also disinfectant wipes for self-disinfection of loungers or equipment.
- You can use our massage offers as usual in compliance with all hygiene and protective measures.

You can help us:

- In order to be able to successfully implement our concept, we appeal to the personal responsibility of participants and speakers/trainers.
- Our rules of conduct can be forwarded to participants in advance.

Thanks to prudence and personal responsibility, everyone protects themselves and other guests and hosts!

The Schneeberghof team thanks you for that!

Status 16.04.2022 (subject to change)